

January 29, 2020

Dear HydroFLOW USA,

I need to tell you again how VERY pleased I am with the *HydroFLOW S38* unit, that I've owned for over 3 years.

My water is extremely hard and for years I have had difficulty with hot water pressure and temperature. It got to the point where the coil on the boiler needed to be cleaned and de-scaled at least 3 times a year which is hard on the boiler and the plumbing. I would regularly have a washbowl full of hard water deposits in the bathroom washbowl after flooding the sink with hot water to keep the drain running clean.

With the S38, the water pressure is better than ever, there is little to no deposits in the washbowl after flooding it with hot water, and all my fixtures gleam and sparkle with no effort on my part.

I think everyone would benefit from a *HydroFLOW* unit. It is cost effective, efficient, requires no maintenance, and you stand behind your warranty. Who could ask for more?

If you ever have inquiries from prospective customers, I would be happy to give a recommendation. You could provide me with their contact information, if they are willing to share it.

I think it's important to mention that I tried another similar product prior to the *HydroFLOW S38*. It was difficult to install (my plumber disliked the job) and it was only effective for 2-3 months so I returned the product. I consulted with two family members, who are engineers, before purchasing the S38. They both advised against it. Boy, were they wrong! I'm so glad I ordered it!

Sincerely,

N. James
Dover, New Jersey

